



Dear Guest,

Welcome to DoubleTree By Hilton Ras Al Khaimah! Part of our warm welcome, is our freshly baked chocolate chips walnuts cookies that you will receive prior to check in.

We are here to make your stay with us a caring though one and are pleased to welcome you to our hotel and to the beautiful city of Ras Al Khaimah. Our sole aim is to ensure you of the ultimate in hotel comfort, service and satisfaction.

**Daily shuttle from/back from DoubleTree by Hilton Ras Al Khaimah to DoubleTree by Hilton Marjan Island Resort and Spa**

**To DoubleTree by Hilton Marjan Island Resort and Spa**

09:15	10:45	14:00
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**Back To DoubleTree by Hilton Ras Al Khaimah**

09:45	13:10	16:15	17:30
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**DoubleTree by Hilton Ras Al Khaimah – Manar Mall – R.A.K Mall - DoubleTree by Hilton Ras Al Khaimah**

**Every Monday, Tuesday and Friday**

Departure from DoubleTree	Return from Manar Mall	Return from R.A.K Mall
18:30	20:40	20:50

**DoubleTree by Hilton Ras Al Khaimah – Dubai Mall (Book with Concierge ; subject to availability)**

**Every Wednesday and Saturday ( ONCE PER STAY ONLY)**

Pick up at DoubleTree	Back to DoubleTree
10:00	19:00

**Free Internet Access**

Wi-Fi will be free of charge in the Lobby, Podium and TreeTop Bar.

WI-FI NAME: **HHONORS PUBLIC** - Choose Option: **COMPLIMENTARY ACCESS**

- Enjoy 15 minutes free Internet Access in our BUSINESS CENTRE
- The internet charges in the room will be 40Dhs per hour or 80Dhs for 24 hours,

**Safe Box**

Please feel free to use the complimentary safe in the room

**Hotel Recreation Facilities:**

- **Swimming Pool:** 09:00 until 18:00 hrs. Located on rooftop level
- **Gym:** Open: 24 hrs. Located on 15<sup>th</sup> floor
- **SPA:** Treatment room open from 09:00 till 21:00 Hrs

**Special SPA Promotion. Please contact Spa reception for detailed information.**

Treatment or reservations under extension 590. Located on 15<sup>th</sup> floor

- Please be informed that the Check out time is 12 noon. For a late checkout, please contact the Front Desk. Depending on the required time, an additional charge can be applicable and is subject to the Hotel availability.
- Weather forecast and different newspaper are placed in the lobby.

**Enroll today, HHonors. It's easy. Fast. Free**

Earn points towards free stays and join the HHonors programme today to double dip and earn hotel points. Enroll directly at the Front Desk or Visit HHonors website at [www.hiltonHhons.com](http://www.hiltonHhons.com)

Should you have any queries or assistance, please do not hesitate to contact our CAREline by pressing the button from your room telephone.

We wish you a pleasant stay !!



## ALL INCLUSIVE INFORMATION

Welcome to the DoubleTree by Hilton Ras Al Khaimah.  
Please make you to wear your ALL INCLUSIVE bracelet, in order to enjoy the following privileges with us from 12:00 pm until 12:00 am  
If you are an 'early check-in', you can have your lunch in our Podium Restaurant.  
However, your ALL INCLUSIVE package ends on the day of departure at 12:00 noon

### **Podium Buffet Restaurant**

Breakfast : 07:00- 11:00 Hrs  
Lunch : 12:00- 15:00 Hrs  
Dinner : 19:00- 23:00 Hrs

- Breakfast is only in our Podium Restaurant, located at **Mezzanine floor (M)**
- Lunch is free only in the Podium (ala-carte menu), Al Marjan (lunch buffet).  
A discount of 50Dhs per person, if you wish to dine in for lunch at other outlets or Bar of DoubleTree Marjan Island Resort and Spa
- The Lunch in the Boardwalk will be serving only BBQ buffet with a discount of 50Dhs per person.
- Dinner is only free in Podium Restaurant. A discount of 50Dhs per person, if you wish to dine in for dinner at other outlets or Bar of DoubleTree Marjan Island Resort and Spa

### **Not included in the ALL INCLUSIVE package:**

- Product from the mini bar and room service
- Speciality slush beverage, Crisps from Boardwalk

## Beverages

**Please note that only below-listed beverages are included in ALL INCLUSIVE package**

Coffee	Tea, Cold & Hot Chocolate
Water	Alain & Blue Sparkling Water
Sodas	Coke, Fanta, Diet Coke, Sprite, Ginger Ale, Soda, Tonic.
Juices	Mango, Orange, Pineapple, Apple, Grapefruit
Spirits	Marlborough Gin, Restov vodka, Dunfife Whisky, Tenampa, Tequila, Bardiaet v.s.o.p., White and dark rum
Beer	Becks
Aperitifs	Campari, Cinzano Rosso, Bianco and Extra Dry
Wine	Stanley White & Red, Australia
Long Drinks	Combination from the above spirits with soft drinks /juices
Cocktails	Pina Colada, Tequila Sunrise, Screw Driver, Cuba Libre, Tom Collins, Vodka.



Have you received  
our freshly Bake  
Chocolate Chip  
Walnut Cookie ??